

## Dane County Resources for Children and Youth with Special Health Care Needs

(Note: Phone numbers are either in the 608 area code or are toll-free)

### Advocacy

- ABC for Health, Inc.** (benefits counseling and legal services for families of children with special health care needs, who are having problems financing health care) ..... 261-6939
- Arc - Dane County** (advocacy, research, programming & outreach for persons with developmental disabilities & their families) ..... 257-9738
- Faith Inclusion Network** (assists faith communities in and around Madison to welcome, include, and empower people with disabilities and their families) ..... 267-3909
- Wisconsin Coalition for Advocacy** (provides protection and advocacy for persons with disabilities in Wisconsin; contact for questions regarding Medicare Part D insurance) ..... 267-0214

### At-Home Support (Respite, Personal Care, Resources)

- Catalyst Inc.** (A licensed home-health agency specializing in services to children and young people with physical disabilities) ..... 238-8119
- Community Living Alliance** (MA personal care provider) ..... 242-8335
- Family Support and Resource Center** (houses 3 programs: Respite, Family Support/Case Management, Inclusion) ..... 221-4611
- Respite Care Program** ..... 221-4611
- Wheelchair Recycling Program** ..... 243-1785

### Child Care

- Community Coordinated Child Care, Inc. (4-C's)** (assists with locating childcare providers in your area) ..... 271-9181
- Satellite Family Child Care** (network of family childcare providers who meet high-quality standards established by the city of Madison) ..... 275-6740
- (UCP) United Cerebral Palsy of Greater Dane County:**
- .... **Child Care Inclusion Resources (CCIR)** (support for inclusion of children with disabilities in day care settings) ..... 273-3318
  - .... **Teen Outreach** (support for inclusion of teens with disabilities in community setting) ..... 288-9808

### Early Intervention for Infants and Young Children

- Birth-to-3** (service coordination and therapy for children 0-3 years of age)
- Bridges for Families** within Madison School District ..... 204-6242
  - Connections** outside of Madison School District ..... 273-3232
- Head Start/Dane County Parent Council** (child-development program for preschool children from low-income families) ..... 275-6740

### Health Department and Health Resources

- (HealthCheck exams, Nutrition Programs, Other Services)
- City of Madison Health Department** ..... 266-4821
- Public Health Division -Dane County** ..... 242-6520
- Access Community Health Center** (accepts non-insured) ..... 443-5480
- (WIC) Women, Infants and Children Nutrition Program**
- ..... Dane Co.: 242-6525/ Madison: 267-1111

### Dane County Human Services Department

- Child Protective Services Helpline** ..... 261-5437
- Children with Disabilities Unit** ..... 242-6225
- Developmental Disabilities Intake** (age 18 and over) ..... 242-6440
- Economic support** (housing, energy assistance, food stamps Medicaid, SSI) ..... 242-7441
- General Information** ..... voice: 242-6200 or TDD: 266-4349
- Service Access Questions: Ombudsman/Customer Advocate** ..... 242-6477
- MA Transportation Reimbursement** ..... 242-4566

### Information and Referral

- First Step** (24-hour information & referral service) ..... 1-800-642-7837
- Help Hotline 2-1-1** (United Way's 24-hour information & referral service) ..... 2-1-1
- Waisman Resource Center** (information & assistance, including info on Waisman Center clinics and programs) ..... 1-800- 532-3321/ 263-5890
- LINK Dane County** (a coalition of Dane County agencies and programs for children with developmental disabilities and their families) ..... [www.linkdaneconomy.org](http://www.linkdaneconomy.org)

### Parent Training and Support

- Parent Network of Dane County People-Can't-Wait Coalition** (advocacy, information & support for parents of children with special needs.) ..... 257-9738
- Parents as Leaders** (leadership training for parents of children, six or younger, who have special needs) ..... 1-800-532-3321
- Parents in Partnership** (leadership training for parents of children, six to fourteen years old, who have special needs) ..... 1-877-844-4925

### Local Parent Support Groups

- Epilepsy Foundation** (epilepsy information; services for children with any types of disabilities, including: parent groups in English and Spanish, social activities for kids, social events for siblings) ..... 442-5555 / 1-800-657-4929
- Family Enhancement** (parent education, support groups) ..... 241-5150
- Madison Area Down Syndrome Society** ..... 692-7653
- Autism Society of America- Madison Area Chapter** ..... 276-8358
- Shore to Shore** (play/parent group for kids who are deaf/hard of hearing) ..... 241-5150

*Gymfinity - Fitchburg - Classes reduced rate*

### Recreation, Sports and Summer Programs

- Access to Independence** (coordinates social and recreation programs, as well as other services) ..... 242-8484
- Challenger Little League** (for players with disabilities 5-18 years old) ..... 655-1568
- (MSCR) Madison School & Community Recreation** (after-school and summer-recreation programs for all children, even if not a student in Madison schools)
- Therapeutic Recreation Specialist (Cheryl Stanley)** ..... 204-3042
  - Special Olympics, Wisconsin** ..... 221-2900
  - Very Special Arts** (leisure arts programming) ..... 241-7583
  - Winners on Wheels** (community service club for children using wheelchairs) ..... 242-8484
  - YMCA-East** (adaptive recreational program) ..... 221-1571
- Eastern Seals*

### Special Education: Partnerships and Support

- (CESA 2) Cooperative Educational Service Agency** ..... 758-6232
- (FACETS) Family Assistance Center for Education, Training and Support** (serves children & adults with disabilities, their families and those who support them) ..... 824-8755
- Madison Partners in Special Education** (partnership of parents, administration and staff to improve special education services through training and support. Contact if interested in founding a group in your school district) ..... 242-8484, Ext. 234
- (WSPEI) Wisconsin Statewide Parent-Educator Initiative** (service for parents, educators and others interested in parent-educator partnerships for children with disabilities) ..... 1-877-844-4925

### Special Education: Public School Districts' Administrative Offices

When calling the numbers below, ask for the special ed. services office:

- |                              |          |                   |          |
|------------------------------|----------|-------------------|----------|
| Belleville.....              | 424-3315 | Monona Grove..... | 221-7660 |
| Cambridge.....               | 423-4345 | Mount Horeb.....  | 437-2400 |
| Deerfield.....               | 764-8261 | Oregon.....       | 835-4000 |
| DeForest.....                | 846-6500 | Stoughton.....    | 877-5001 |
| Edgerton.....                | 884-9402 | Sun Prairie.....  | 834-6500 |
| Madison.....                 | 663-1607 | Verona.....       | 845-4300 |
| Marshall.....                | 655-3466 | Waunakee.....     | 849-2000 |
| McFarland.....               | 838-4512 | WI Heights.....   | 767-2595 |
| Middleton -Cross Plains..... |          |                   | 829-9000 |

### Stress, Crisis and Mental Health Intervention

- Catholic Charities** (mental health services for uninsured) ..... 256-2358
- Centro Guadalupe** (Catholic-based outreach service) ..... 255-8471
- Centro Hispano** (basic needs, youth programming) ..... 255-3018
- Domestic Abuse Intervention Services** ..... 251-1237/ crisis 251-4445
- Exchange Center for Prevention of Child Abuse** (provides support for parents through respite care, home visitation support and parent education services) ..... 241-3434
- Joining Forces for Families** (neighborhood intervention program) For information on a JFF in your neighborhood call ..... 242-6388
- Mental Health Center of Dane County, Inc.** (child, adolescent, family services) ..... 280-2700
- ..... 24-hour emergency: 280-2600
- Oasis Parental Stress Center** (provides hotline and network for parents under stress) ..... 241-4888

### Transportation (For a full listing please call 242-6486)

- Norah Cashin, County Transportation Coordinator** ..... 242-6486
- Laidlaw Transit** ..... 223-0610
- Madison Metro Transit System** ..... 266-4466
- Mr. Mom's Transport** ..... 255-0444
- Transit Solutions, Inc.** ..... 294-8747
- We Care Transportation** ..... 838-8589
- WTA-Women's Transit Authority** ..... 256-3710

The Wisconsin Division of Public Health, Children and Youth with Special Health Care Needs (CYSHCN) Program provides consultation and technical assistance to the five Regional CYSHCN Centers and Wisconsin First Step. Funding is provided by a Maternal and Child Health Title V Service Grant, Maternal and Child Health Bureau, Health Resources and Service Administration, US Department of Health and Human Services, the ARC-Dane County and a Family Support 360 grant from the Administration on Developmental Disabilities.

Help is Available-Call with Questions!

**Waisman Resource Center:**

Southern Regional Center for Children and  
Youth with Special Health Care Needs (CYSHCN)  
**1-800-532-3321 or 608-263-5890**

[www.waisman.wisc.edu/cshcn/](http://www.waisman.wisc.edu/cshcn/)

Waisman Center is home to one of five Regional Children and Youth with Special Health Care Needs Centers in Wisconsin that are a part of a statewide network that provides free and confidential information and assistance to parents of children and youth with special health care needs and the professionals who work with them. CYSHCN centers are dedicated to meeting families' needs through information, referral and follow-up, parent-to-parent support and service coordination, through local Public Health Departments and other community agencies.

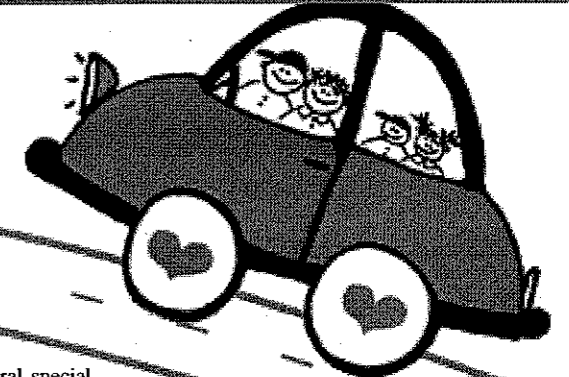
# Welcome To Dane County

Please use this map as a guide on the road  
to finding services for your Child/Youth with Special  
Health Care Needs (CYSHCN), age birth to 21.

## 2005-2006

### Resource Roadmap

Southern Regional Center for Children and  
Youth with Special Health Care Needs  
(CYSHCN)



#### Childcare and Respite:

Childcare resource and referral agencies are located throughout the Southern Region. Wisconsin Child Care Resource & Referral Network, Inc. will direct you to the closest program in your area.

Respite care provides families with a qualified caregiver and a break from 24 hour care responsibilities and is a needed resource for most families with children and youth with special health care needs.

It can be challenging to find and fund respite care depending on personal and local resources. The Regional CYSHCN Center will help parents and providers identify possible sources of funding and qualified child care providers, according to each family's unique needs.

#### Health:

Public Health services include prenatal care coordination, local immunization clinics and home visits by public health nurses. Some local Public Health Departments provide school health nursing consultation, family planning services, home care, environmental health and the WIC nutrition program for pregnant and breastfeeding women and their children under 5 years of age.



**FOR PARENT TO PARENT  
SUPPORT CALL  
1-800-532-3321**

(Southern Regional Children and Youth with Special Health  
Care Needs Center)

#### Special Education:

All public schools are required to provide special education and related services to children who are eligible. The Individuals with Disabilities Act (IDEA) is the federal special education law that covers children ages 3 through 21. If the team of parents and school staff agrees a child is eligible, the team will create a written plan of services called an Individual Education Program (IEP) to determine how to best support the child. Advocacy agencies such as FACETS (Family Assistance Center for Education, Training and Support), WSPEI (Wisconsin Statewide Parent Educator Initiative) and district CESAs (Cooperative Educational Service Agency) can provide information and assistance to parents who have questions or concerns related to opportunities in education.

#### Recreation:

Many children and adults with disabilities benefit from sports and recreational activities. Often it is possible to participate in community or school events. Families frequently seek out recreation that they can enjoy with all members of their family. A variety of organizations provide recreation activities and are listed on the other side.

#### Transportation:

Families can receive help with transportation for medical and non-medical destinations. Sometimes a family must pay privately and sometimes this is publicly funded depending on each individual situation, location, insurance and the transportation service's policy. Options are listed under Transportation, on the other side.

#### Health Care Coverage:

In Wisconsin there are various ways to meet eligibility criteria for Medicaid (Medical Assistance) programs such as BadgerCare, Healthy Start, SSI and Katie Beckett. These programs help pay for medical care for eligible children and youth with special healthcare needs. Each eligibility category has different criteria; some are based on parent income and assets and others are based on the child's unique needs and the level of care required to live at home. Some children receive Medicare insurance. For questions regarding Medicare Part D, please contact Wisconsin Coalition for Advocacy.

#### 24-hour Information Hotline: Wisconsin First Step 1-800-642-7837

[www.mch-hotlines.org/firststep.html](http://www.mch-hotlines.org/firststep.html)

A statewide 24-hour information and referral service with trained parents of children with special health care needs and professional counselors who are available to talk over concerns, answer questions and identify resources to meet a caller's needs. Some topic areas include housing, recreational activities, community centers, transportation, domestic violence, energy assistance and support groups.

#### Infants and Young Children:

Early intervention services, through the Birth to 3 Program, are available in every Wisconsin county for children who meet eligibility criteria. Birth to 3 professionals work in partnership with parents to help children with developmental delays grow, learn and communicate. Services include evaluation and assessment, special instruction, therapy services and family centered service coordination. Birth to 3 staff work with parents to develop an Individual Family Service Plan (IFSP) which is based on priorities and goals for the child and family. Before children reach age three, Birth to 3 staff help with transitions to early childhood education programs or other appropriate services.

#### Planning for Adulthood:

Youth ages 14 to 21 with disabilities and their families can receive help with planning for the transition to adulthood. Activities include moving from pediatrician to adult health provider and exploring opportunities in education, work and community living. Examples of these include WI Division for Vocational Rehabilitation (DVR), Department of Public Instruction (DPI) and Independent Living Centers.

#### Advocacy and Parent Training:

State and local agencies provide information and assistance for families looking for information on how to best understand, protect and advance the legal, human and service rights of children. Examples include legal assistance, help with an IEP and health benefits counseling. Parent training groups help parents learn about resources and how to be a good advocate for their children.

#### Other Community Resources:

Many organizations are geared to a specific special need or are inclusive of all children. For examples see "Dane County Resources" on the back side of this document.

#### County Programs:

The Dane County Human Services Department provides access to long-term supports and services for eligible children and adults experiencing cognitive, physical, developmental and emotional disabilities, chronic mental illness and alcohol, tobacco and other drug use. Programs that can help fund respite care and other identified needs include Family Support, Children's Waivers, Community Integration Programs (CIP) and Community Options Program (COP). Wrap-around programs can assist families with children who have severe emotional disturbances.

Resource Roadmap for Dane County is the product of a collaborative effort between the Southern Regional CYSHCN Center, the Parent Network of the Dane County People Can't Wait Coalition and a Family Support 360 grant. Concept originally developed by the FOR U staff at the Chippewa County Health Department.

For additional copies contact the  
or download the PDF at



**Waisman Resource Center 1-800-532-3321**  
[www.waisman.wisc.edu/cshcn/](http://www.waisman.wisc.edu/cshcn/)

## INFORMATION, REFERRAL AND ADVOCACY RESOURCES

For Families of Children and Youth with Special Health Care Needs in Southern Wisconsin 09-15-05

- ABC for Health, Inc.** - statewide benefits counseling and legal services for families with children who are having problems financing healthcare.  
[www.safetyweb.org](http://www.safetyweb.org) ..... 1-800-585-4222
- The ARC-Wisconsin Disability Association** - advocacy for persons with cognitive disabilities; support groups, training, information and referral.  
[www.arc-wisconsin.org/](http://www.arc-wisconsin.org/) ..... 1-877-272-8400
- Birth to 3** - Wisconsin's Early Intervention (IDEA-part C) program for children with special needs under age 3.  
[www.dhfs.wisconsin.gov/](http://www.dhfs.wisconsin.gov/) ..... 1-800-642-7837
- (CCR&R) Child Care Resource & Referral Network, Inc.** - statewide organization of community-based child care resources and referral agencies including information about inclusive childcare for children with special needs.  
[www.wisconsinccrr.org/](http://www.wisconsinccrr.org/) ..... 1-888-713-5437
- (CESA) Cooperative Educational Service Agency**-assist districts in providing quality educational opportunities for students  
[www.dpi.state.wi.us/dpi/cesa.html](http://www.dpi.state.wi.us/dpi/cesa.html) ..... 1-800-441-4563
- (DPI) Wisconsin Department of Public Instruction :Special Education Team-** information on public education for children with special needs.  
[www.dpi.state.wi.us/](http://www.dpi.state.wi.us/) ..... call 1-800-441-4563 and ask to be connected to local district's number
- (DVR) Wisconsin Division of Vocational Rehabilitation** - state employment training program for individuals with disabilities living in the community. Eligible individuals may receive vocational evaluation and training and job placement assistance.  
[www.dwd.state.wi.us/dvr/](http://www.dwd.state.wi.us/dvr/) ..... 1-800-442-3477 / (TTY) 1-888-877-5939
- (FACETS) Wisconsin Family Assistance Center for Education, Training and Support-** provides free information and assistance to families concerning parent and student rights and opportunities in education.  
[www.wifacets.org/](http://www.wifacets.org/) ..... 1-877-374-4677 / (TTY) 1-414-374-4635
- Family Voices of Wisconsin** - part of a nationwide grass roots training, information and advocacy network of families whose children have special health care needs.  
<http://www.wfv.org/fv/> ..... 1-888-835-5669
- (ILCs) Wisconsin Independent Living Centers-** consumer-driven services to promote full participation in society of persons with disabilities. Services include: health benefits counseling, assistive technology, peer support and advocacy.  
[www.dhfs.state.wi.us/Disabilities/Physical/ILCs.htm](http://www.dhfs.state.wi.us/Disabilities/Physical/ILCs.htm) ..... 1-800-642-7837
- Legal Action of Wisconsin-** nonprofit agency providing legal representation to low-income people and others.  
[www.legalaction.org/](http://www.legalaction.org/) ..... 1-800-362-3904
- Maternal Child Health Hotline** - information and linkages for women before, during and after pregnancy and for all children including those with special health care needs.  
[www.mch-hotlines.org/](http://www.mch-hotlines.org/) ..... 1-800-722-2295
- Native American Family Empowerment Center-Wisconsin/ GLITC, Inc.-** parent-training and information center dedicated to providing opportunities to enhance the quality of life for Native American children and their families.  
[www.dssc.org/frc/TAGuide/pti/wi1.htm](http://www.dssc.org/frc/TAGuide/pti/wi1.htm) ..... 1-800-472-7207
- Respite Care Association of Wisconsin** - statewide organization with a mission to promote, support and expand quality respite care resources across the lifespan for families caring for individuals with special needs.  
[www.respitecarewi.org/](http://www.respitecarewi.org/) ..... 1-866-702-7229
- Social Security-** financial benefits for children meeting income and asset eligibility criteria  
[www.ssa.gov](http://www.ssa.gov) ..... 1-800-772-1213
- W-2 Disabilities Hotline** - information about food stamps and other assistance programs for W-2 eligible families caring for household members with a disability. .... 1-888-400-8455
- (WATI) Wisconsin Assistive Technology Initiative-** maintains lending library of assistive technology devices; provides training and consultation; provides evaluation of students related to assistive technology.  
[www.wati.org/](http://www.wati.org/) ..... 1-800-565-8135
- (WCA) Wisconsin Coalition for Advocacy** - provides protection and advocacy for persons with disabilities in Wisconsin.  
[www.w-c-a.org/](http://www.w-c-a.org/) ..... (voice/TTY) 1-800-928-8778
- (WCDD) Wisconsin Council on Developmental Disabilities-**provides training and advocacy resources  
[www.wcdd.org/](http://www.wcdd.org/) ..... 1-608-266-7826
- Wisconsin Family Ties** - statewide not-for-profit organization that provides support, education, advocacy and information and referral for families that include children with emotional, behavioral and mental disorders.  
[www.wifamilyties.org/](http://www.wifamilyties.org/) ..... 1-800-422-7145
- Wisconsin First STEP** - 24-hour information and referral service to assist Wisconsin families who have children with special needs.  
[www.mch-hotlines.org/firststep.html](http://www.mch-hotlines.org/firststep.html) ..... 1-800-642-7837
- (WSPEI) Wisconsin Statewide Parent Educator Initiative-** provides experienced parent liaisons to work with families, educators and school districts through the CESA's to promote positive partnership and free consultation to families of children with special educational needs.  
[www.dpi.state.wi.us/dpi/dlsea/een/parent.html](http://www.dpi.state.wi.us/dpi/dlsea/een/parent.html) ..... 1-877-844-4925
- WisTECH** - provides information on selecting, funding, installing and using assistive technology.  
[www.wistech.state.wi.us/](http://www.wistech.state.wi.us/) ..... 1-608-266-0421/ (TTY) 1-608-267-9880

### HEALTH COVERAGE

- Health Check** - preventive health check-up program for Medicaid (MA) recipients under 21; may provide access to medically necessary items not typically covered by Medicaid ..... 1-800-722-2295
- Health Insurance Risk Sharing Plan (HIRSP)** - health insurance for children and adults with disabilities and/or chronic illness  
[www.dhfs.state.wi.us/hirsp/](http://www.dhfs.state.wi.us/hirsp/) ..... 1-800-828-4777
- Katie Beckett-** a way to obtain Medicaid for children not eligible for other Medicaid programs because of income/assets requirements.  
[www.dhfs.state.wi.us/bdds/kbp/](http://www.dhfs.state.wi.us/bdds/kbp/) ..... 1-608-266-3236
- Medicaid (Medical Assistance, M.A., Title 19/ BadgerCare, Katie Beckett, SSD) Hotline** - information about recipient eligibility and rights, covered benefits, lists of providers, problems with bills, etc. for state and federally funded affordable health insurance..... 1-800-362-3002
- Medicaid Ombudsmen** - assistance with appeals, complaints, billing problems etc. for Medicaid HMO enrollees. .... 1-800-760-0001
- WIC Program** - food and education for pregnant and nursing women; food/formula for young children; breastfeeding support to eligible families. .... 1-800-722-2295
- Medicare Part D-** For questions regarding Medicare Part D health insurance..... 1-800-926-4862

**If you can't find what you're looking for call 1-800-532-3321**